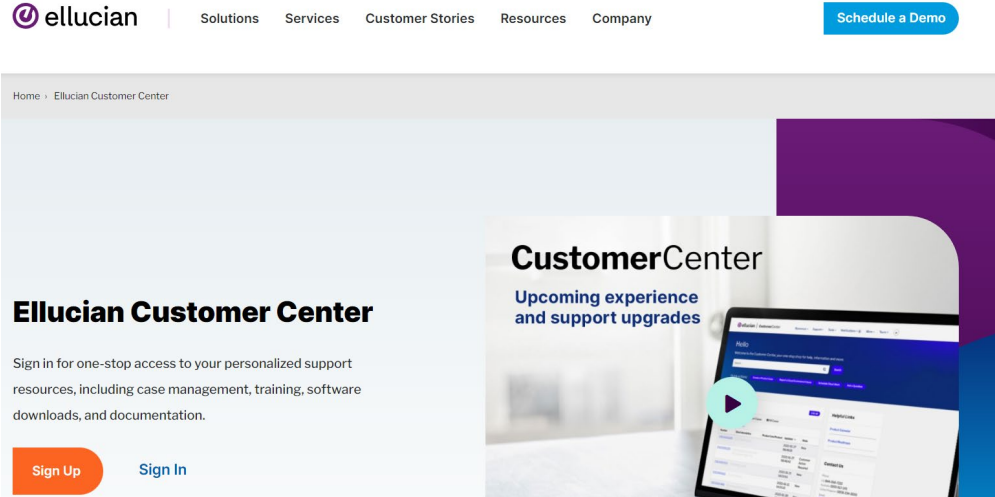


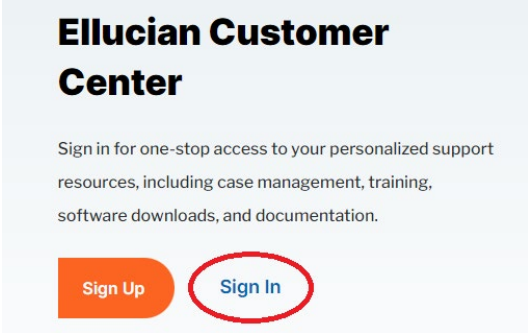
Ellucian Training Resources (Self-Paced Training)

How to Access

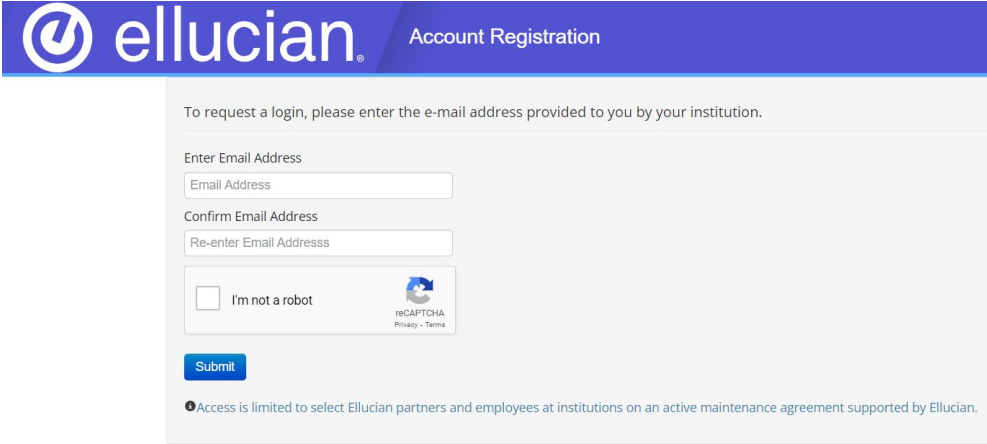
- 1. Navigate to the **Ellucian Customer Center**: <https://www.ellucian.com/customer-center>



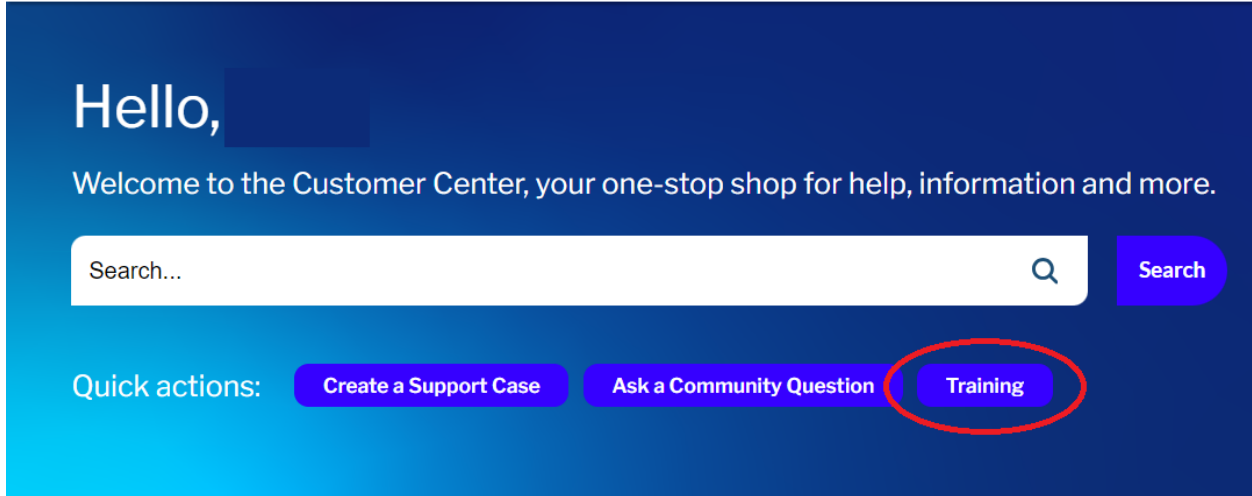
- a. If you have a Customer Center account, click **Sign In**.



- b. If you do not have a Customer Center account, register for one by clicking **Sign Up**.

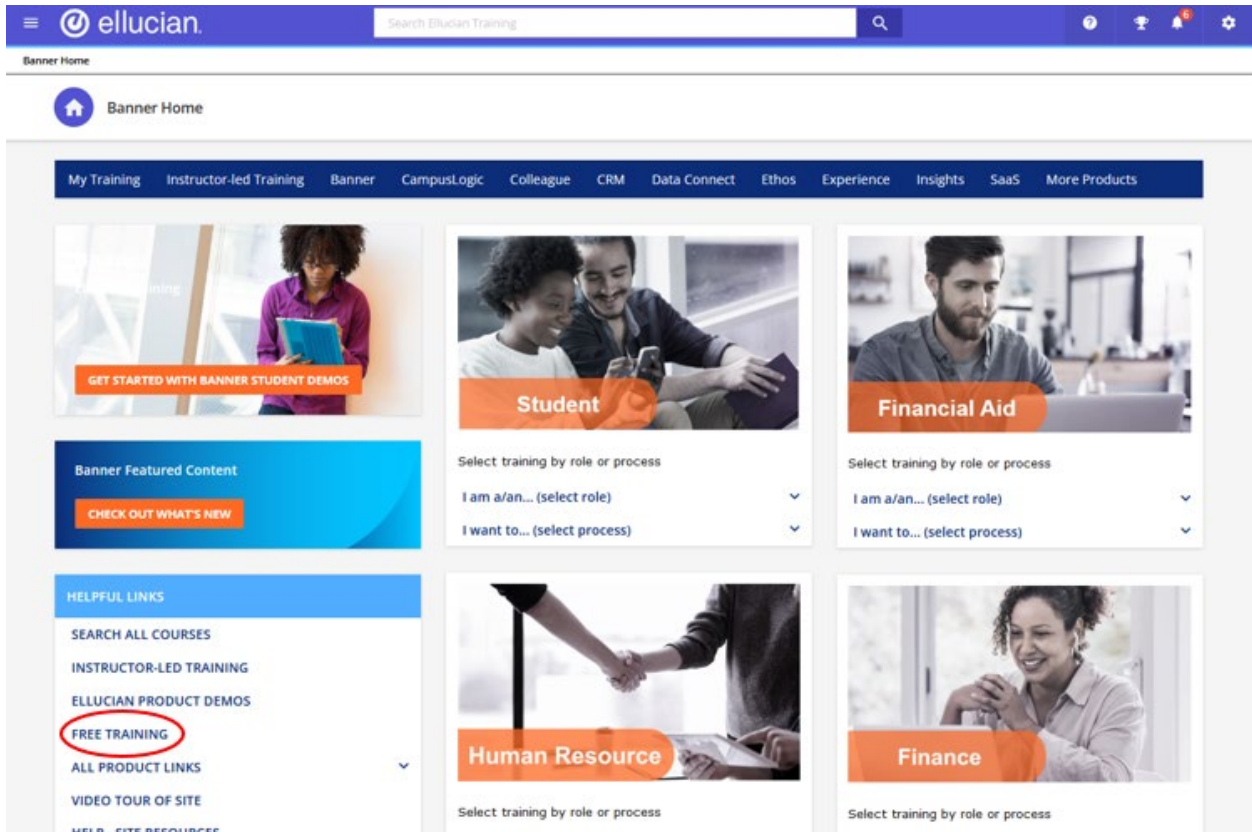


2. After signing in, click the button labeled **Training**.



The screenshot shows the Banner Home dashboard. At the top, it says "Hello," followed by a blurred name. Below that is a welcome message: "Welcome to the Customer Center, your one-stop shop for help, information and more." There is a search bar with the placeholder text "Search..." and a magnifying glass icon, and a purple "Search" button. Underneath the search bar, it says "Quick actions:" followed by three buttons: "Create a Support Case", "Ask a Community Question", and "Training". The "Training" button is circled in red.

3. From here, you can browse the Ellucian training resources.

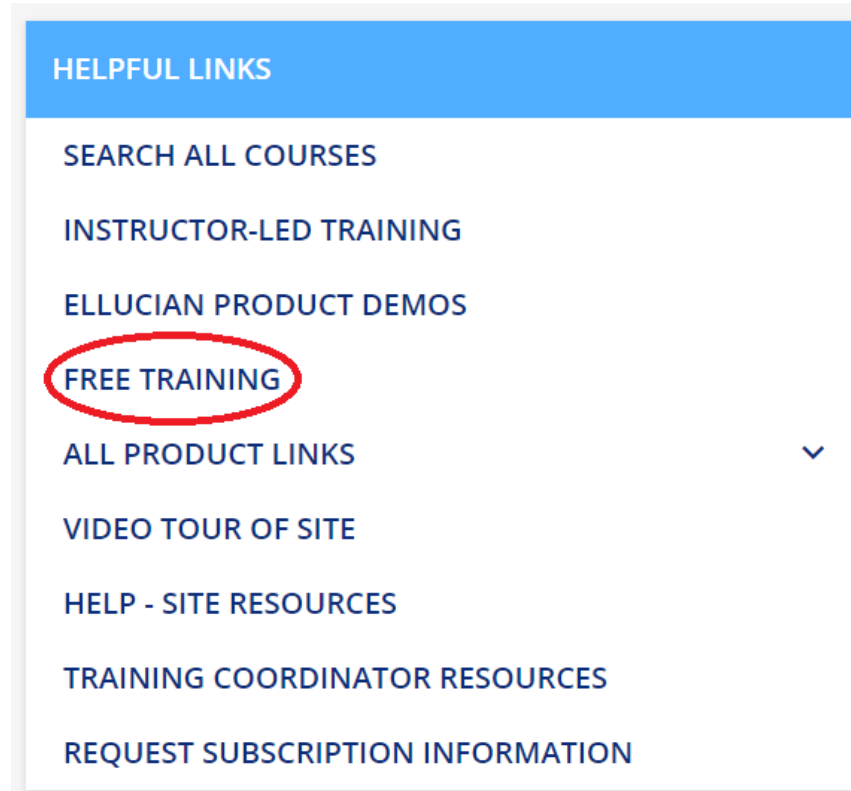


The screenshot shows the Banner Home training resources page. At the top, there is a navigation bar with the ellucian logo, a search bar, and several icons. Below the navigation bar, there is a "Banner Home" link with a house icon. The main content area is divided into several sections. On the left, there is a "Banner Featured Content" section with a "CHECK OUT WHAT'S NEW" button. Below that is a "HELPFUL LINKS" section with a list of links: "SEARCH ALL COURSES", "INSTRUCTOR-LED TRAINING", "ELLUCIAN PRODUCT DEMOS", "FREE TRAINING" (circled in red), "ALL PRODUCT LINKS", "VIDEO TOUR OF SITE", and "HELP - SITE RECOGNITION". On the right, there are three training resource cards. The first card is titled "Student" and has a dropdown menu for "I am a/an..." (select role) and "I want to..." (select process). The second card is titled "Financial Aid" and has a dropdown menu for "I am a/an..." (select role) and "I want to..." (select process). The third card is titled "Human Resource" and has a dropdown menu for "I am a/an..." (select role) and "I want to..." (select process). The fourth card is titled "Finance" and has a dropdown menu for "I am a/an..." (select role) and "I want to..." (select process).

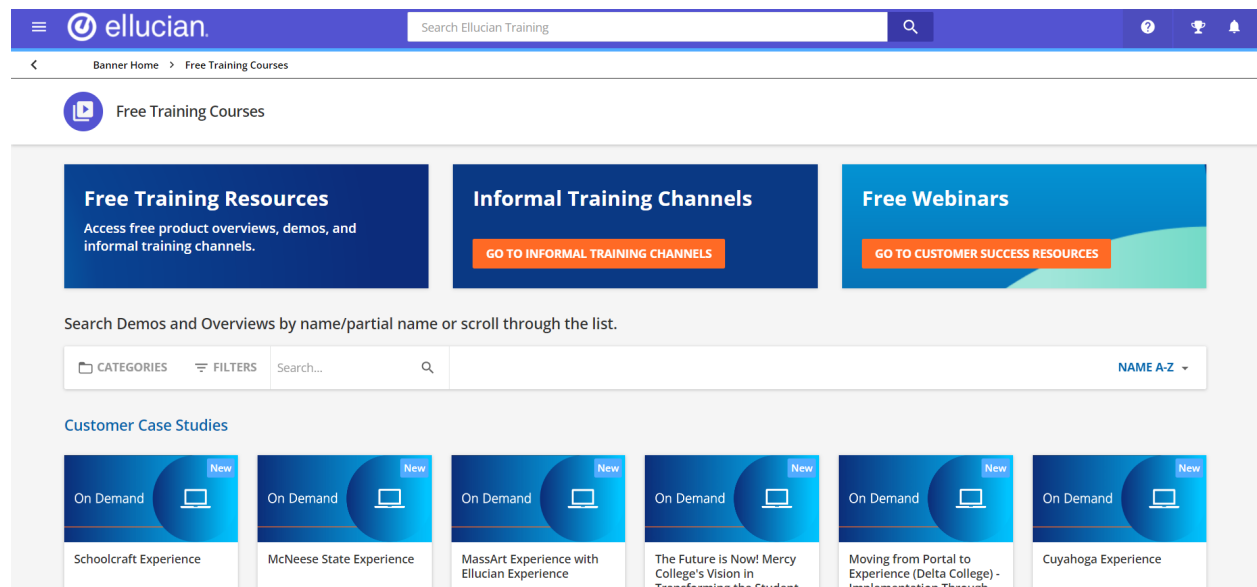
General Site Navigation

Free Training

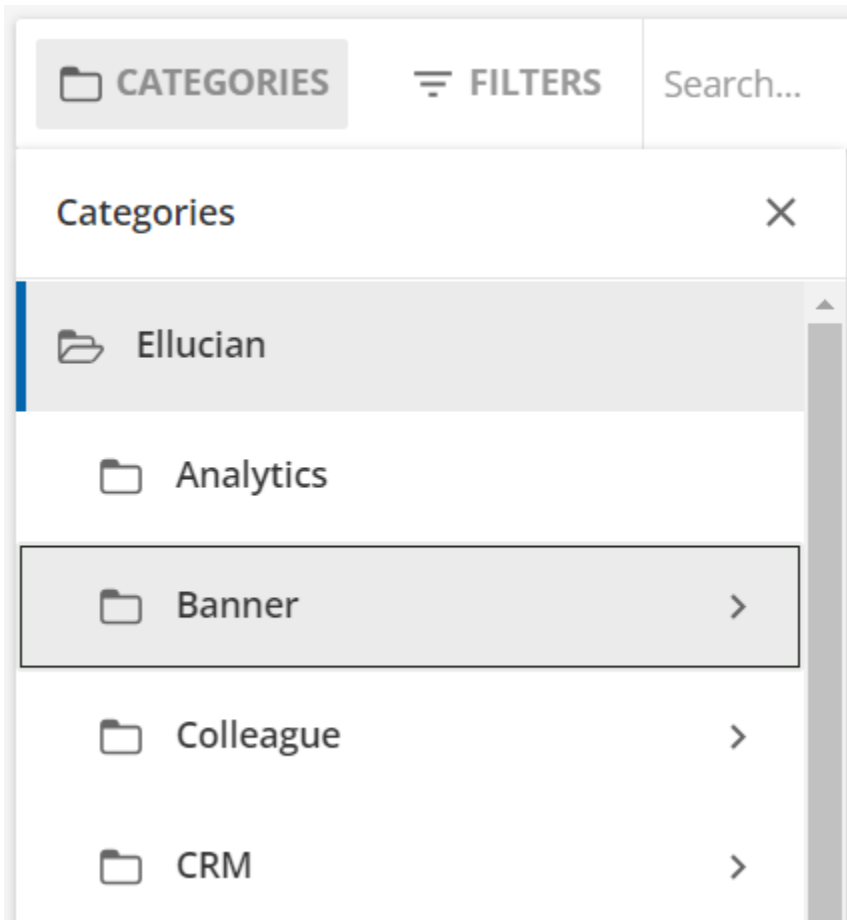
1. To take a training course, scroll down the Home Page to find the **Helpful Links** section and click **Free Training**.



2. This page will show all free training courses available.

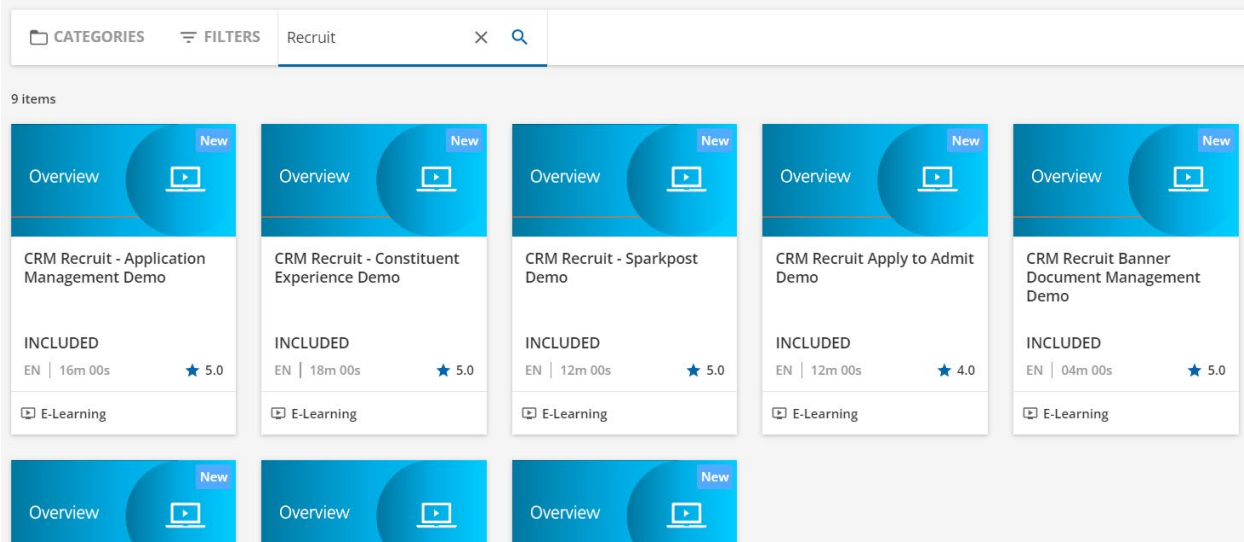


3. You can filter the training courses by **Category**.



4. You can also search for courses using the **Search** option.

Search Demos and Overviews by name/partial name or scroll through the list.



5. Choose the course you would like to take, then click **Enroll**. This will add the course to **My Courses**.

The screenshot shows a course page for "CRM Recruit - Application Management Demo" (ID: E-1GN490). The course is in English and has a duration of 16 minutes with a 5-star rating. A red circle highlights the "ENROLL" button in the "Included" section. Below the course details, there are tabs for "ABOUT THIS COURSE", "CONTENT", and "ADDITIONAL INFORMATION". The "ABOUT THIS COURSE" tab is active, showing a description: "A demo of Application Management in CRM Recruit". To the right, there is a section titled "Other courses that may interest you..." with two recommended courses: "Address Verification in CRM Ad..." and "CRM Advance and Ellucian Analy...", both marked as "INCLUDED" in English.

6. To begin the course, click **Start Learning Now**.

The screenshot shows a success message: "You've been enrolled successfully". Below this, it states: "CRM Recruit - Application Management Demo has been added to your learning activity." On the left, there is a blue card with a checkmark icon and the word "Overview".

[CLOSE](#) [VIEW MY COURSES](#) [START LEARNING NOW](#)

7. You can also click **View My Courses** to view all of your enrolled and completed courses.



My Courses and Learning Plans

All of the courses and learning plans in which you're enrolled, including all of your courses in progress and alr

The screenshot shows the "My Courses and Learning Plans" dashboard. At the top, there is a search bar with "Search..." and a magnifying glass icon, and a "FILTERS" button. Below the search bar, it says "8 items". There are three course cards visible, each with an "Overview" button and a status indicator: "Not Started" for the first and "Completed" for the other two. The first card is for "CRM Recruit Apply to Admit Demo" (EN, 12m 00s, 4.0 stars). The second card is for "CRM Recruit - Constituent Experience Demo" (EN, 18m 00s, 5.0 stars). The third card is for "CRM Recruit - Application Management Demo" (EN, 16m 00s, 5.0 stars). Each card also has an "E-Learning" icon and a vertical ellipsis menu icon.