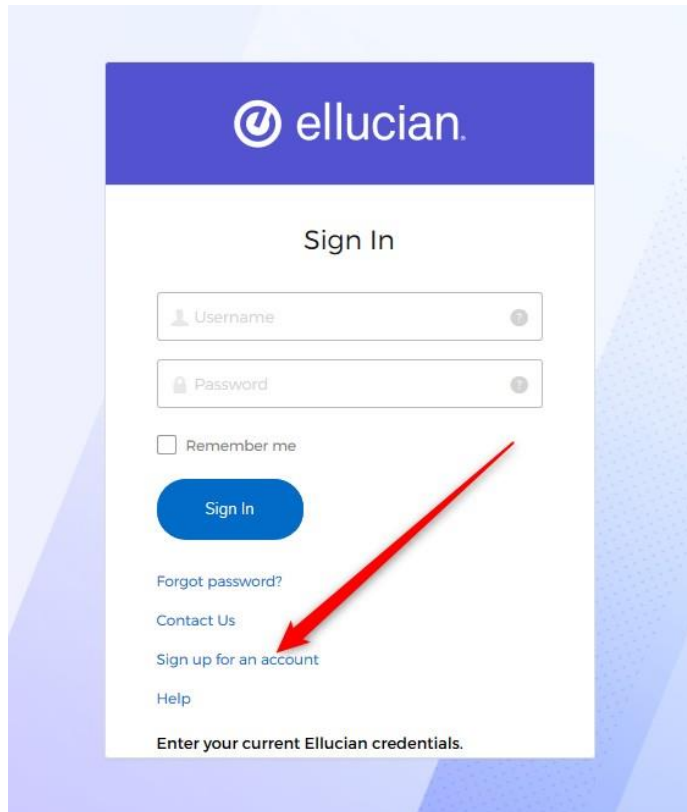


Banner Resources

Our vendor, Ellucian, provides numerous online resources for Banner and other products on the Ellucian Hub.

You can access the hub by going to <https://ellucian.okta.com/> and requesting an account, if you don't already have one.



The following pages show screen shots from the hub environment where documentation is available as well as how to contact Ellucian support.

You can see documentation and training by clicking Resources in the top bar.

Hello, Bob

Welcome to the Customer Center, your one-stop shop for help, information and more.



Search

Quick actions:

Create a Support Case


Ask a Community Question

Training

Cases

List all

 My Cases

 All Cases

state:

All

Open

Closed

No records in Customer Service Case using that filter

My Subscriptions & Notifications

Articles

Community

Release information

Helpful Links

[Navigate the Customer Center Like a Pro](#)

[Ellucian Digital Insiders](#)

[Cloud Services Guide](#)

[Ellucian Maintenance Advantage Program](#)

[Product Releases](#)

To submit a case, click on Support in the top bar.

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Then click "Create a Case"

Hello, B

Welcome to the

Search...

Cases

Create a Support Case

View Cases

Projects

My Professional Services
Projects

Release Information

Defects

Enhancements

Releases

Account Information

My Account Information

Request Apps

Quick actions:

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